Effective 1 December, we will be adding Global Trade and Receivables Finance Client Service Representatives to 10 of our existing branches. As such, you will now have access to more Trade Finance specialists at these branches to meet your business needs for Import/Export services, form 4 issuance, Receivables Finance and letter of guarantees.

We have also reviewed our coverage of Corporate Banking Customer service teams and made some changes to where we allocate these Corporate Banking specialists.

A complete list of these branches can be seen below.

We would like to assure you that this will have no impact on your Personal Banking services or commercial Over-The-Counter services at your current branch (including Cash Deposits & Withdrawals, Internal Transfers, External Verification, Printing Statements, House & Clearing Cheques, Term Deposits, as well as issuing Cashier Orders and Demand Drafts).

This change will better accommodate your business requirements and enhance your customer experience. Should you have any further questions, please don’t hesitate to contact your Relationship Manager

Branches with Global Trade and Receivables Finance Client Service Team:

- Zamalek 3 Abouti Feda St. Zamalek
- Heliopolis 1 Roxy Square, Heliopolis
- Obour City 3 City Club Fence, Obbour City
- Sheraton 3 Khaled Ebn EL Walid St. Masaken Sheraton, Heliopolis
- Courniche EL Maadi 306 Courniche El Nile, Maadi
- Nasr City 39 ELBatrawy St. Nasr City
- Tagamo Shop 1, land # 67, 90th road, 5th settlement
- 6th of October Block # 43, Industrial Area, 6th of Oct.
- Smart Village Building 122B, Smart Village, Cairo/Alex desert road
- Alexandria 47 Sultan Hussein St. Azarita. (Sultan Hussein)

Branches with Corporate Banking Customer Service Representatives:

- Abou Dawood El Zahery 62 Abou Dawood El-Zahery Street, Nasr City
- Zamalek 3 Abouti Feda St. Zamalek
- Nile City Nile City Tower, Corniche El Nile, Ramlet Boulaq
- Downtown 13 Kasr EL Nile St. Mostafa, Karnel Square
- Heliopolis 1 Roxy Square, Heliopolis
- Orouba 24 Beirut street, Heliopolis
- Obour City 3 City Club Fence, Obbour City
- Sheraton 3 Khaled Ebn EL Walid St. Masaken Sheraton, Heliopolis
- Tagamo Shop 1, land # 67, 90th road, 5thsettlement
- New Maadi 10/2 El Nasr Road, New Maadi
- Courniche EL Maadi 306 Courniche El Nile, Maadi
- Maadi 1 B Road 256, Behind Grand Mall, Maadi
- City Stars Tower A2 City Stars, Omar Ebn El Khattab St.
- Nasr City 29 EL Batrawy ST. Nasr City
- Shooting Club 40 Kambiz, St. Giza
- Geziret El Arab 8 Geziret El Arab st.
- 6th of October Block # 43, Industrial Area, 6th of Oct.
- Smart Village Building 122B, Smart Village, Cairo/Alex desert road
- Alexandria 47 Sultan Hussein St. Azarita. (Sultan Hussein)

Branches that will no longer have Corporate Banking Customer Service Representatives:

- Messaha, 10 A Hussein Wassef St. Messaha, Dokki
- Gamet El Dowal. 54 Gameat EL Dowal St. Mohandesin
- Mokattam, 3 El Nafoura Sq. Mokkattam
- Zomor, 64 Ahmed El Zomor St., Ext. Zaker Hussein
- Shorouk City, EL Shorouk Academy, Suez/Ismaileya Road, EL Sherouk
- El Shams Club, 15 Abdel Hamid Badawy St. Heliopolis
- Obour Buildings, 13 El Obour Buildings, Salah Salem, Heliopolis
- Arkan Zayed, Arkan Business Center, El Sheikh Zayed City, Entrance #2
- Haram, 179 Haram St.

Please note that below branches will be dedicated to accept large cash transactions effective 1 December 2013:

- Messaha, 10 A Hussein Wassef St. Messaha, Dokki
- Zomor, 64 Ahmed El Zomor St., Ext. Zaker Hussein

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