Welcome to HSBC Phone Banking Service

To continue in English, Press 2

For lost, stolen or damaged card, cheque book or Secure Key, Press the star key

For lost, stolen or damaged credit cards, Press 1

To access your Phone Banking service, please enter your Personal Banking Number, account number or card number now. If you do not have these available, Press the Star key

If you are an existing HSBC Customer, Press 1
If you wish to enquire about HSBC products & services, Press 2
For Current and Term Deposit rates, Press 3
For Internet Banking support, Press 4
For exchange rates, Press 1
For Term Deposit interest rates, Press 2
For Secure Key enquiries, Press 1
For all other Internet enquiries, Press 2
To enquire about new products & services, Press 1
To enquire about your accounts, Press 2

To continue in English, Press 2

For Secure Key, Press 3
For cheque books, Press 4
For debit cards, Press 2
For lost, stolen or damaged credit cards, Press 1

Designed and produced by HSBC Global Publishing Services_140727_59684_3199