

# Changes to Dynamic Currency Conversion (DCC) international transactions on credit Cards – FAQs

## 1. What are “Dynamic Currency Conversion” DCC transactions?

Dynamic Currency Conversion (DCC) are foreign currency transactions or international transactions where you opt to pay in your billing currency (EGP) using your HSBC credit card.

Example:

- POS purchase @ UAE; merchant gives an option to pay in EGP or AED, you choose EGP
- Online purchase @ Harrods; merchant gives an option to pay in Sterling pound or EGP, you choose EGP

## 2. What is changing with the DCC transactions?

- A Scheme processing fee (as determined by Visa/MasterCard) of up to 1.15% will apply on DCC foreign currency transactions or international transactions where you opt to pay in your local billing currency (EGP).
- DCC transactions will continue to be charged a mark-up fee by the acquiring bank (merchant bank); however the mark up fee by the merchant bank is not known to us (HSBC) and it varies from one acquirer bank to the other i.e. in case of a DCC transaction, you will be charged the acquirer / merchant Bank mark-up fee, **in addition to** the Scheme processing fee (up to 1.15%).
- On the other hand, if you opt to pay in the currency of the other country, you won't be charged any scheme processing fee, but will only be charged the normal HSBC mark-up fee of 3% as announced in the Bank Schedule of Charges.

**To clarify, in case of selecting to settle in EGP; DCC purchase transactions charges will be as follow:**

	New	No Change	No Change
Card type	Scheme fee charged by HSBC	FX mark-up charged by HSBC	FX mark-up charged by Acquiring Bank (merchant bank)
Visa credit cards	1.15%	No	Yes
Mastercard credit cards	1.12%		(% determined by Acquiring Bank)

In case of selecting to settle in the currency of the other country, charges will be as follows:

	No Change		
Card type	Scheme fee charged by HSBC	FX mark-up charged by HSBC	FX mark-up charged by Acquiring Bank (merchant bank)
All credit cards	No	3%	No

**3. Which card types are involved?**

- All HSBC credit card types will be involved

**4. When is this change effective?**

- This change is effective **10 June 2019**.

**5. How will the DCC transactions and their related Scheme fee appear in my statement?**

- The Scheme fee will be combined along with the transaction amount to show as a total equivalent value in EGP on your statement.

**6. Will these changes affect other fees related to credit cards usage?**

- No, these changes will only affect DCC purchase and online transactions. ATM and cash advance transactions will be excluded.

**7. How will I know about the DCC Scheme fee?**

- DCC Scheme fee is included within
  - \* The Schedule of Charges (under the credit cards sections) published on HSBC public website
  - \* Credit cards Terms & Conditions published on HSBC website